



Paragon Tempered Glass Limited Warranty

Paragon Tempered Glass, LLC provides to its valued customers flat, and radius bent glass products to their specific requirements. Paragon does not offer warranties of performance, nor do they warrant performance for their customer's use. How a customer handles and processes the glass product is solely the customer's responsibility.

Paragon warrants only to its immediate customers and to no other person that their glass products will, on the date of shipment, meet certain specifications and standards. The tempered safety glass sold by Paragon is warranted to have been manufactured as applicable to the following standards:

- For construction uses ANSI Z-97.1 , CPSC 16CRF-1201, and or SGCC Composite
- For vehicular, DOT, and recreational uses: ANSI Z26.1 , FMVSS 205, CMVSS, & ECE R43.

Paragon Tempered Glass, LLC DOES NOT WARRANT AGAINST GLASS BREAKAGE. Return Policy Defects must be reported within 45 days of receipt. Defects must also be reported prior to any further assembly or processing performed by the customer. The purchaser shall examine the product for any damage or defect and notify Paragon of the same. If the purchaser fails to notify within 45 days of delivery, its claims shall be deemed waived. Damaged product and packaging materials must be retained for inspection and shall not be returned without prior consent. Copies of documentation regarding defective material consisting of packing lists, crate tags and original invoices must be provided to determine eligibility of proper credit. Material requested to be returned must be properly packaged and secured for possible rework or salvage. Material must be dry and free of moisture. Paragon may option for an onsite inspection to expedite any claim.

No returns will be accepted, and no credit will be given without prior written authorization. No credit for returns will be given unless defects exceed the limits of applicable standards. In no event will Paragon be liable for the expense of installation or removal of a defective item or the replacement item, nor will Paragon be liable for any special, indirect, incidental, or consequential personal property or commercial damage, whatsoever. This limitation will apply even if Paragon has been advised of the possibility of such damage.